# Coaching the Best out of Your HS Volunteers

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# When we don't get the best...

- Students aren't known and mentored
- Staff are overworked
- Your ministry only influences students during the program

# If the student pastor scores an A+ and the volunteers score a D+, the ministry is a D+

# Shift Your Focus

The scope of your influence is determined by the success of your volunteers.



# Shift Your Focus

You must make volunteers your primary investment.



# Who are your all-star volunteers?





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# What does an All-Star Volunteer do?

- Show Up
- Dream Big
- Win Small
- Lead In





# The most important word in student ministry is consistency.





#### Length of Commitment

4+1





#### Depth of Commitment

- Attendance
- Connect every week
- Show up in the students' world
- One-on-ones
- ☐ A SG connecting event 1x each semester
- Snow Camp (3 days = 3 months)





# Community is what keeps volunteers.





# Take your team and make it a family.





#### **Invest in Structure**

- Relationships are not organic
- Together
- Layers of Care
- Your next hire?



# Dream Big

Some volunteers aren't all-stars because they don't know that being an all-star is possible.



# Dream Big

Dreams unlock passion.



# Dream Big

#### Give them a dream...

- Focus on potential
- Tell stories



# Win Small

Help volunteers win in the small things so that they don't get discouraged and give up on the dream.



# Win Small

Help volunteers win small by becoming a weekly coach.



# Win Small

Stop thinking like a teacher and start thinking like a coach.





#### Weekly...

- Cue
- Connect
- Debrief
- Encourage

Showing up, dreaming big and winning small are all minimized if our volunteers aren't leading in.



A leader's greatest contribution to the ministry isn't gifting, talent, passion or vision. It is their relationship with Jesus and the life they lead.



If you want an all-star volunteer culture, then you must carefront volunteers who aren't leading in.



#### When a volunteer isn't leading in...

- Who has the relational equity for this conversation?
- Confront small things before they become big things.
- Ask questions before making judgments.
- Point back to the volunteer covenant/agreement.
- Give clear expectations for growth (what and when).
- Give them an out.
- Release them for a season.
- Reinstate whenever possible.

When you make volunteers your primary investment, you become a ministry that disciples young adults.



#### How to Coach the Best out of Your HS Volunteers

Make volunteers your primary investment so they can...

- Show Up
- Dream Big
- Win Small
- Lead In



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